

For business people

- Call for information on business registrations.
- Find out how consumer legislation, particularly The Business Practices Act, affects business/consumer transactions.
- Order our booklets.
- Ask where information on government assistance for businesses is available.



For teachers



- Ask our education staff for advice on how to encourage consumer awareness in your class, with innovative classroom activities and teaching techniques.
- Borrow books, films and teaching aids so you can test them before investing.
- Use our list of consumer education resource materials and bibliographies to help plan your courses.
- Order activity kits full of projects, discussion materials and teachers' guides.



Consumer Information Centre

CA20N
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-Z305

Something
for everyone



Ministry of
Consumer and
Commercial
Relations
Ontario



For consumers

- Call collect to (416) 963-1111, or TTY/TDD 963-0808 for speech-handicapped people, toll free outside the Toronto area 1-800-268-1142, from anywhere in the province for quick information on everything from consumer protection to home insulation, car care and wood stoves. Open 8:00 to 5:00 Monday to Friday.
- Order free consumer advice booklets and brochures. Call for a publications order form or drop in and browse.
- Ask us about other ministry services such as consumer complaint handling, business registrations and birth certificates.

For community information and library staff

- Ask us to help you compile a resource list of consumer information materials.
- Attend one of our workshops on consumer law so you'll be better able to answer callers' questions.
- Subscribe to our newsletter to keep up-to-date on consumer issues.

For community workers and family counsellors

- Contact us for suggestions on how to help your clients become better informed about their rights and responsibilities.
- Ask us about how our outreach program can be tailored to young consumers, senior citizens, new Canadians, the disabled and other disadvantaged consumers.
- Subscribe to our newsletter to find out how other professionals are helping their clients cope with rising prices, misleading advertisements and a host of other problems.

